**  
Online Instructor Support**

**General Support**

e-Learning Department Personnel can be contacted via email or by phone. Please see the e-Learning Contact Info Page in this handbook

**OCC Help Desk**

The OCC Help Desk can assist you with access and other issues with Ocean Cruiser.

Phone: 1-866-861-1122

**Pearson Help Desk**

The Main Pearson Help Desk can assist you with any technological or functional questions about your online course.

Phone: 1-888-955-6480

**Pearson iSupport**

iSupport can assist you, as an instructor, with pedagogical issues and questions related to your courses structure and design.

Phone: 866-874-8138  
Email: isupport@occ.ecollege.com  
Hours: Monday-Friday, 800am-500pm (MT). Closed on weekends and holidays